Cisco MPP Endpoint Maintenance

Cisco MP Phones - Firmware Upgrade 11.3.1ES5

Service Platforms:	Webex Calling Carrier and SP/VAR
Markets:	NAMER, CANADA, EMEA, APAC, JAPAN, FED
Maintenance Window:	Maintenance Window - June 2-4, 2020 USA - CLOUD-14815, CA - CLOUD-14816, EU - CLOUD-14817, AU - CLOUD-14818, JP - CLOUD-14819
Information:	Cisco MP Phones Firmware Upgrade to 11.3.1ES5
Affected Models:	6800, 7800, and 8800 Series Multiplatform Firmware Phones
What's Changing:	MPP Firmware Upgrade 11.3.1MSR1-3 → 11.3.1ES5
Upgrade Details:	Firmware 11.3.1ES5 is a patch release that resolves an issue with the Activation Code onboarding process when the date and time on MPP devices are not up-to-date.
End User Requirements:	WxC Carrier - Devices should be rebooted after the maintenance activity date. WxC VAR/SP – Devices will update automatically during their nightly re-sync window.