

Cisco CPE Announcement

Cisco Poly 6.4.1/7.0.1 Firmware Upgrade

Service Platforms:	Webex Calling Carrier
Markets:	NAMER, CANADA, EMEA, APAC
Maintenance Window:	NAMER - US ET: 19/Apr/2022 - 9:00:00 PM (For US maintenance) CANADA - CA ET: 29/Mar/2022 - 11:00:00 PM (For CA maintenance) EMEA - GMT: 20/Apr/22 09:00:00 PM (For EU maintenance) EMEA - GMT: 20/Apr/22 10:00:00 PM (For EUN maintenance) APAC - AEST: 21/Apr/22 02:00:00 AM (For AU maintenance)
Information:	The Webex Calling CPE Engineering Team will be staging new Poly 6.4.1(VVX models)/7.0.1(Trio8500/8800) Firmware for device downloads.
Affected Models:	Poly VVX 101/201/301/311/401/411/501/601/150/250/350/450; Poly Trio 8500/8800.
What's Changing:	Poly Firmware – Upgrade
New Features:	Firmware Upgrade from 5.9.1--> 6.4.1 for listed Poly VVX models 1. Identrust certificates Firmware Upgrade from 5.5.4--> 7.0.1 for Poly Trio8500/8800 models 1. Identrust certificates These firmware versions are required for RedSky Enhanced 911 support
End User Requirements	Webex Calling Carrier - End Users must resync or manually reboot their Poly VVXs for the config changes to be applied.
Release Notes	Poly VVX 6.4.1: https://www.poly.com/content/dam/www/products/support/voice/vvx-business-media-phones/release-notes/ucs-6-4-1-rn-en.pdf

	<p>Poly Trio 7.0.1: https://support.polycom.com/content/dam/polycom-support/products/voice/realpresence-trio/release-notes/en/trio-release-notes-7-0-1.pdf</p>
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