

Cisco WxC Carrier CPE Phase out Announcement

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Service Platforms:	Webex Calling Carrier
Markets:	NAMER, CANADA, EMEA, APAC
Information:	Cisco WxC Carrier CPE Phase out Announcement
Affected Models:	<ul style="list-style-type: none">• Polycom SoundPoint SPIP3xx, 4xx, 5xx, 6xx IP Phones• Polycom SoundStation 4000 Conf Phone• Audiocodes 4xxHD IP Phones• Panasonic KX-HDVxxx IP Phones (Not DECT)• Astra 67xx IP Phones (Not DECT)• Mitel 68xx IP Phones (Not DECT)• Vtech IP Phones – Hospitality• Cisco SPA5xx Series IP Phones, Cisco SPA2102• Gigaset - Maxwell
What's Changing:	Affected models will be removed from the Carrier Supported devices list and will no longer work on the platform starting October 3 rd , 2022
Upgrade Details:	<ul style="list-style-type: none">• Beginning October 3rd, 2022, all affected devices will be removed from the offer and users can no longer connect to them on the BroadCloud platform• This change is being made to address Security gaps present with these devices
End User Requirements:	WxC Carrier – Customers are expected to migrate over the end users to some other certified devices from our supported devices list
Documentation	CPE End of Life Announcement can be found here

