

Rebuilding SFTP Servers for the CDR

Dear Partners,

1. If you have not participated in "Rebuilding SFTP Servers for the CDR" Kick off process **AND/OR**
2. Have not provided the Partner Keys/IP to us

Kindly act ASAP.

As of October 31st, you will no longer be able to access the existing CDR servers. In order for seamless CDR delivery, kindly share your Partner Keys/IP by COB October 22nd, so we can set you up on the new servers. As of **October 31st**, you will have to work with your PSMs and or TAC to get the set up complete

For further details around this process refer the document on Xchange:

<https://xchange.broadsoft.com/node/700>

(Cisco BroadCloud CDR Service Overview v22.9.8.pdf)

If you have any concerns, please let us know, we are here to work with you, but please act on this immediately.