# Cisco WxC Carrier CPE Announcement

## US ONLY Cisco DECT DBS 210 / DBS110 User Level Password Change

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| **Service Platforms:** | **Webex Calling Carrier** |
| **Markets:** | NAMER |
| **Maintenance Window:** | US ET: 18/8/22 10:00:00 PM<br>GMT: 19/8/22 02:00:00 AM<br>AEST: 19/8/22 12:00:00 PM |
| **Information:** | Cisco DBS 110 / 210 Base Station User Level Web GUI Password Format Change |
| **Affected Models:** | Cisco DBS 210 and DBS-110 |
| **What's Changing:** | The current lower case MAC format will be replaced with a lower-case colon separated MAC format. An example of the new colon separated MAC format is d4:78:9b:12:34:56. |
| **Upgrade Reasons:** | The Cisco DECT base station CSDL password rules introduced in firmware version 5.01 are affecting the MAC based user password scheme. The new rules do not allow more than two sequential characters (e.g., 123, abc). MAC addresses can have that scenario. For all device MAC's that start with D4789Bxxxxxx, the 789 is seen as invalid and the password is not applied. |
| **End User Requirements** | WxC Carrier Cisco DBS 210/ 110 phones would need to be manually resync'd or restarted for the new password to take effect |

| Documentation | Cisco DECT Firmware Release Notes |
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| | https://www.cisco.com/c/en/us/support/collaboration-endpoints/ip-dect-6800-series-multiplatform-firmware/products-release-notes-list.html |