Cisco MPP Maintenance Notice

Cisco MPP 6821 – Add Voicemail Softkey

Service Platforms:	**Webex Carrier**
Markets:	**NAMER, CANADA, EMEA, APAC**
Maintenance Window: **ICE Enablement**	CANADA - **CA EST: 9 PM 01 Dec 2021** EMEA - **GMT: 9 PM 01 Dec 2021** NAMER - **US ET: 9 PM 01 Dec 20211** APAC - **AEDT: 9 PM 02 Dec 2021**
Information:	Cisco MPP 6821 – Add Voicemail Softkey
Affected Models:	Cisco MPP 6821
What's Changing:	User Experience for the MPP 6821 model phones by adding a Messages Softkey
Maintenance Details:	Currently, the Cisco MPP 6821 does not have a physical Voicemail button and there is no Messages softkey for quick access to the Voice Portal. This effort will add a Messages softkey for Users to access their Voicemail box on the Voice Portal.
End User Requirements:	**WxC Carrier** - Devices should be rebooted after the maintenance activity date.
Documentation	**MPP Release Notes** • 6800 Release Notes • 7800 Release Notes

	• <u>8800 Release Notes</u>