Cisco MPP Firmware Maintenance

- **Updated Cisco MPP Firmware Upgrade - Release 12.0.1**

Service Platforms:	**Webex Carrier**
Markets:	**NAMER, CANADA, EMEA, APAC**
Maintenance Window:	**Rescheduled**
12.0.1 Firmware Upgrade	**CANADA - CA CDT: 20:00 22 February 2023** **EUN - GMT: 20:00 22 February 2023** **NAMER - US ET: 20:00 22 February 2023**
Information:	Cisco MPP Firmware Upgrade to 12.0.1
Affected Models:	Cisco MPP 6800, 7800, and 8800 Series
What's Changing:	MPP Firmware Upgrade 11.3.7SR1 --> 12.0.1
Upgrade Details:	Fixes • CSCwa95349: Cloud awareness: Phone will create new registration after reboot or for each refresh request • CSCwb84477: 8865: KEM Type is set to unsupported option, phone will not report kem "offline" status to cloud • CSCwb85883: 88xx 88x5 the generated PRT toast content will overlap when a paging call is received • CSCwc08931: Cisco MPP 8851 IP Phone with Cisco 561 USB headset are randomly crashing