

Cisco MPP Firmware Maintenance

Cisco MPP Firmware Upgrade - Release 12.0.1

Service Platforms:	Webex Carrier
Markets:	NAMER, CANADA, EMEA, APAC
Maintenance Window: 12.0.1 Firmware Upgrade	CANADA - CA CDT: 20:00 07 February 2023 EMEA - GMT: 20:00 07 February 2023 EUN - GMT: 20:00 07 February 2023 NAMER - US ET: 20:00 07 February 2023 APAC - AEST: 20:00 07 February 2023
Information:	Cisco MPP Firmware Upgrade to 12.0.1
Affected Models:	Cisco MPP 6800, 7800, and 8800 Series
What's Changing:	MPP Firmware Upgrade 11.3.7SR1 --> 12.0.1
Upgrade Details:	<p>Fixes</p> <ul style="list-style-type: none">• CSCwa95349: Cloud awareness: Phone will create new registration after reboot or for each refresh request• CSCwb84477: 8865: KEM Type is set to unsupported option, phone will not report kem "offline" status to cloud• CSCwb85883: 88xx 88x5 the generated PRT toast content will overlap when a paging call is received• CSCwc08931: Cisco MPP 8851 IP Phone with Cisco 561 USB headset are randomly crashing• CSCwc29314: MPP phones (88xx/68xx/78xx) do not support dual registration with TCP• CSCwd47209: The 'ACK' from MPP phone does not have 'Route' header.• CSCwd56139: Cisco MPP phones "Debug" level log still print out when log level set to "Notice"• CSCwd62034: AWR-WB Media Type does not conform to RFC4867• CSCwd62809: Intermittent audio noises are heard on Webex calls

	<ul style="list-style-type: none"> • CSCwd01853: Cisco MPP Phones reboots when park and retrieve a call too fast • CSCwb65913: ICE: Phone crashes when STUN server is not reachable due to port block • CSCwd93487: 8851 KEM Memory leak causing reboot • CSCwc61284: SSH is not available for phones running Multiplatform Phone (MPP) firmware
End User Requirements:	Devices should be rebooted after the maintenance activity date.
Documentation	MPP Release Notes <ul style="list-style-type: none"> • 6800 Release Notes • 7800 Release Notes • 8800 Release Notes