

# Cisco MPP Firmware Maintenance

## Cisco MPP Firmware Upgrade - Release 12.0.1ES

<b>Service Platforms:</b>	<b>Webex Calling Carrier</b>
<b>Markets:</b>	<b>NAMER, CANADA, EMEA, APAC,EUN</b>
Maintenance Window: MPP 12.0.1 ES Firmware Upgrade	CANADA - CA CST: 05/April/23 08:00:00 PM  EMEA - GMT: 05/April/23 09:00:00 PM  EUN - GMT: 05/April/23 09:00:00 PM  APAC - AEST: 05/April/23 09:00:00 PM  NAMER – CST: 05/April/23 08:00:00 PM
<b>Information:</b>	Cisco MPP Firmware Upgrade to 12.0.1ES
<b>Affected Models:</b>	Cisco MPP 6800, 7800, and 8800 Series
<b>What's Changing:</b>	MPP Firmware Upgrade 12.0.1 --> 12.0.1ES
<b>Upgrade Details:</b>	Fixes  CSCwe46272 MPP 12.x not properly optimizing media via ICE on calls to LGW  CSCwe46781 MPP 8865/8861 External Audio Output does not work after upgrade to 12.0.1  CSCwe38474 Held calls cannot resume on 8845/8865
<b>End User Requirements:</b>	Devices should be rebooted after the maintenance activity date.

<b>Documentation</b>	<b>MPP Release Notes</b> <ul style="list-style-type: none"><li data-bbox="673 184 1019 226">• <a href="#">6800 Release Notes</a></li><li data-bbox="673 239 1019 281">• <a href="#">7800 Release Notes</a></li><li data-bbox="673 294 1019 336">• <a href="#">8800 Release Notes</a></li></ul>
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