CISCO

Webex Calling Carrier
Supported Endpoints

IP Phones*	IP DECT*	Expansion Modules	ATAs*
FED - TAA Devices	Hospitality	Local Survivability	PacketSmart
UC-One Clients	Browsers	SIPT eSBC	SIPT IP-PBXs
SIPT IADs			

The following ATAs and IP Phones have been localized for all endpoints

Updates:

1-11-2018 - Added Audiocodes devices to Local Survivability tab
2-14-2018 - Added Audiocodes 405 / 405HD to Supported IP Phone Tab
2-26-2018 - Updated Communicator Mobile and Tablet versions to 22.4 on UC-One Clients Tab
3-28-2018 - Added Cisco 6841 and 6851 IP Phones
4-18-2018 - Changed availability of Cisco SPA8000 to NAMER & EMEA only - NO AUS SUP
4-20-2018 - Added note that Cisco, Polycom, and Yealink IP Phones and ATAs have been localized for all BroadCloud served Countries
5-8-2018 - Corrected UC-One Connect client version from 3.1.1 to 3.2.2 | Added note that UC-One Meeting Client is a "Discontinued Product" | Removed hyperlinks on this cover page
5-15-2018 - Added New IP DECT Tab
5-15-2018 - Added New Gigaset DECT Bases and Handsets on IP DECT Tab
5-22-2018 - Added Cisco MPP phones to FED-TAA Device list
6-11-2018 - Added specification that Gigaset DECT devices are only available for EMEA and AUS
6-19-2018 - Added Cisco 8845 and 8865 MPP Video Phones to IP Phones and FED Tabs
6-21-2018 - Added disclaimer to Cisco MPP phones regarding SCCP phone versions that will not work on BroadCloud
6-22-2018 - Added disclaimer to Cisco MPP phones - Add how to tell supported models by looking at Part# (See Desription field)
7-19-2018 - Added the following new Yealink devices to IP Phones (T58V,CP960,CP920) and new IP DECT (W60P)
8-2-2018 - Added EdgeMarc 2900 to SIP Trunking eSBC Tab - Removed
8-6-2018 - Moving EdgeMarc 2900 to SIP Trunking IAD Tab
8-15-2018 - Added Audiocodes MP-204 to ATAs Tab
8-15-2018 - Added Polycom Trio 8500 / 8800 to IP Phones and FED-TAA Devices Tabs
8-16-2018 - Updated UC-One Clients tab with new version of the Communicator Desktop client for (Win/S4B)
8-29-2018 - Add Cisco 6800 amd 8800 Series Key Expansion Modules (KEM) to Expansion Modules tab. Also known as sidecars.
8-30-2018 - Updated Audiocodes URL for Resource Center on Local Survivability tab
8-30-2018 - Added Patton e-SBC/IAD to SIPT-IAD tab
9-19-2018 - Added Gigaset Maxwell Basic / 2 / 3 to IP Phone tab
9-20-2018 - Removing Gigaset Maxwell Basic / 2 / 3 to IP Phone tab as they have not finished certification
9-25-2018 - Added Audiocodes Mediant 500L and MP-112 ATA to FED Tab.
10-1-2018 - Added Audiocodes MP-1288 ATA to FED Tab.
10-12-2018 - Added Obihai ATAs to the ATA Tab
10-26-2018 - Updated Local Survivability anticipated delivery timing to 2H2019 on the Local Survivability Tab
10-30-2018 - Updated the SIPT-IP-PBXs tab to show the Avaya and Mitel IP-PBXs as certified
01-18-2019 - Added Patton ATAs to ATAs Tab
01-22-2019 - Added Cisco ATA 191 / 192 to ATAs Tab
01-22-2019 - Updated the latest certified version of the UC-One Clients (This information is updated to help branding SPs know what versions are supported for BroadCloud. It does NOT respresent
01-28-2019 - Added Obihai 504 to ATAs Tab
02-19-2019 - Added Cisco MPP 6821 IP Phone and Cisco 8832 IP Conference Phone to IP Phone Tab.
03-07-2019 - Added Yealink EXP40 to the Expansion Modules Tab
03-15-2019 - Added the new Cisco MPP DECT Base + Handset to the IP DECT Tab
04-01-2019 - Updated "USA-Only" to "North America / Canada Only" on various Tabs
05-08-2019 - Adding Cisco ATA 191 /192 to FED Tab
06-05-2019 - Provided clarification on supported Yealink IP Phone models, added "In the Series"
06-07-2019 - Updated the Support UC-One clients for Communicator Desktop, Mobile, Tablet, and Connect
11-08-2019 - Removed the Local Survivability Tab as it is not support on any BroadCloud offers.
11-08-2019 - Communicator Desktop 22.7.7 and Connect 3.8.8. - Releasing today
01-13-2020 - Added Cisco MPP 6861 and 6871 to IP Phones Tab
04-17-2020 - Updated UC-One Clients for new Desktop 22.9.10 and Connect. 3.9.9
04-29-2020 - EOS/EOL - ALL Cisco SPA5xxG Series Phones
04-30-2020 - Added Yealink T5xW Series Wireless IP Deskphone support (Releasing with RLTO 22.8.5/22.8.6 to ALL Markets by May 6th, 2020)
05-12-2020 - Added Polycom VVX x50 Series to IP Phones Tab
05-14-2020 - Updated UC-One Carrier Desktop and UC-One Carrier Connect client versions on UC-One Clients Tab
08-6-2020 - Updated UC-One Carrier Desktop on UC-One Clients Tab - 22.9.12
08-14-2020 - Updated UC-One Carrier Connect on UC-One Clients Tab - 3.9.13
10-19-2020 - Updated UC-One Carrier Desktop on UC-One Clients Tab - 22.9.16
11-06-2020 - Updated UC-One Connect iOS on UC-One Clients Tab - 3.9.15

11-16-2020 - Added Yealink CP930W DECT Conference Phone to IP DECT Tab	
11-23-2020 - Added Yealink T58A to IP Phones Tab (Coming in Dec - Release 22.8.13)	
11-30-2020 - Updated UC-One Carrier Desktop on UC-One Clients Tab - 22.9.18	
12-09-2020 - Updated UC-One Connect Android on UC-One Clients Tab - 3.9.16	
12-10-2020 - Added disclaimer to IP Phones Tab regarding Polycom devices	
01-25-2021 - Updated UC-One Connect Android on UC-One Clients Tab - 3.9.18 and 22.9.20	
03-22-2021 - Updated UC-One Desktop Clients to 22.9.21	
03-24-2021 - Updated UC-One Connect Mobile / Tablet for iOS to 3.9.19 (Pending App Store Approval)	
04-06-2021 - Updated UC-One Connect Mobile / Tablet for iOS/Android to 3.9.20	
06-01-2021 - Updated UC-One Desktop Clients to 22.9.22	
07-27-2021 - Updated Cisco Expansion Module Information	
08-02-2021 - Updated UC-One Desktop Clients to 22.9.24	
08-20-2021 - Added Poly CCX, Trio C60, 8300 and Yealink T33G, T4xU Series, Updated Connect Mobile/Tablet 3.9.22 for iOS/Android	
08-23-2021 - Updated to remove support for WIN 7 on UCOne and CRM Connect	
09-07-2021 - Updated UC-One Connect Mobile for iOS to 3.9.24	
10-29-2021 – Updated missing DECT models that are already supported today	
01-19-2022 – Updated to add DBS 110 Repeater info, 6825 Ruggedized information, T42U Removal(not supported) , DBS 210 bases and lines limit change	
05-28-2022 – Updated to support Yealink W59R and EXP43, W73P (W70B and W73H), W52h, W56h	

BroadCloud Supported IP Phones

IP Phones	Supported Models For BroadCloud	Description
Aastra IP PhonesNorth America / Canada Only	6731i, 6755i, 6757i	Enterprise-grade portfolio featuring a global design and expansion module options to increase call and feature capability.
Aastra / Mitel IP Phones	6863i, 6865i, 6867i, 6869i	All phones in the 6800 series have a sleek and modern industrial design, remarkable HD wideband audio, an enhanced speakerphone, and superior audio processing to achieve richer and clearer hands-free conversations. Additionally, all models feature a highly compact desktop footprint and cutting-edge eco-friendly features, and support an extensive array of accessories, including a wall mount kit, expansion modules, and detachable keyboards.
Audiocodes IP Phones	405, 405HD, 420HD, 430HD, 440HD	The Audiocodes 400HD series of IP Phones includes a range of easy-to-use, feature-rich products for the service provider hosted services, enterprise IP telephony and contact center markets.
Cisco IP Phones	6821, 6841, 6851, 6861, 6871 7811, 7821, 7841, 7861, 8811, 8841, 8845, 8851, 8861, 8865 EOS/EOL - ALL SPA5xxG Series Phones	**MPP VERSUS SCCP (ENTERPISE) MODELS:** The easiest way to distinguish on the physical device itself is by looking at the label on the back of the phone. There will be a field "PID VID:" that has the part number. If the PN has "3PCC" or "3PW" after the model number then it is an MPP phone. If it doesn't then it has enterprise load (SCCP). Phones with "3PW" in the part number shipped with a Power Supply in the packaging. Other than that they are identical to the "3PCC" variant.
Cisco IP Conference Phones	7832, 8832	The Cisco IP Conference Phone 7832 is an entry-level, cost-effective conference endpoint that provides superior HD audio performance for executive offices and small meeting rooms with up to six participants.
Panasonic IP Phones	KX-HDV130, KX-HDV230, KX-HDV330, KX-HDV430	Advanced SIP phones are enabling more businesses of all sizes to communicate and collaborate in ways that enhance productivity and deliver results. Designed to suit business buyers who demand the right features, functionality and value their businesses require, the KX-HDV series phones feature high-definition audio, wideband full duplex speakerphone, dual LAN ports and support for Power over Ethernet (PoE).
Polycom Soundpoint IP Phones	321, 331, 335, 450, 550, 560, 650, 670 ONLY DEVICES MANUFACTURED AFTER 2009 See pages 11 - 17 https://support.polycom.com/content/dam/polycom-support/products/voice/polycomuc/other-documents/en/device-certificates-on-phones-tb37148.pdf	The Polycom SoundPoint IP Series is an enterprise-grade family of IP desktop phones designed to make voice communications effective and productive. The SoundPoint IP family features the most comprehensive, bestsounding, most interoperable, high-quality IP phone solutions for businesses and enterprises of all sizes.
Polycom SoundStation Phones	5000, 6000, 7000	Polycom conference phones deliver superb voice quality, expansive microphone pickup, advanced audio processing.
Polycom Duo Conference Phone	Duo	With the Polycom SoundStation Duo conference phone, Polycom has taken the concepts of group productivity tool and standard office workhorse to a new level for small to midsize rooms, delivering the ultimate in deployment flexibility, ease of use, and audio quality.
Polycom Trio Conference Phone	Trio C60, 8300, 8500, 8800	Polycom RealPresence Trio is the conference phone reimagined. Marrying our legendary voice quality with the additional capabilities of personal content sharing and business-class videoconferencing, Trio can be flexibly deployed anywhere, from huddle rooms to boardrooms.
Polycom CCX Series	CCX 400, 500, 600, 700	Newest Video Series IP Desktop Phones.
Polycom VVX Phones	NEW MODELS 150, 250, 350, 450 ONLY DEVICES MANUFACTURED AFTER 2009 See pages 11 - 17 https://support.polycom.com/content/dam/polycom-support/products/voice/polycomuc/other-documents/en/device-certificates-on-phones-tb37148.pdf 101, 201, 301, 311, 401, 411, 501, 601,1500 End-of-Sale Models (6/1/2017) Available as "Add Ported Devices" only 300, 310, 400, 410, 500, 600	Polycom VVX Business Media Phones provide a unified voice and video communication experience for executives, knowledge workers and call attendants in organizations of all sizes. These Business Media Phones improve productivity by simplifying communication processes and business workflows.

snom Efficient IP PhonesEurope Only	300, 320, 370	The snom 300 Efficient Series phones fulfil the most important requirements of VoIP telephony and additionally offer numerous functions that are indispensable in the business world. For effective everyday work, the snom 300 Efficient Series phones provide all relevant office functions such as choice of trunk line, status display, group lines, the engaged option or picking up calls.
snom Advanced IP PhonesEurope Only	D305, D315, D345, D375 D710, D715, D725, D745, D765	The snom 300 & 700 Series Advanced phones address office users that require excellent audio, PBX-style keys, and rich visual information. They combine a state-of-the-art hardware with the proven snom SIP software. The snom 700 Series Advanced phones not only provide you with comprehensive IP telephone functionality, but also a whole range of extra features which really put them in a class of their own compared to similar products.

Yealink IP Phones	In the T3xG Series - T33G In the T4xP Series - SIP-T40P, SIP-T41P In the T2xG Series - SIP-T29G In the T4xG Series - SIP-T40G, SIP-T46G, SIP-T48G In the T4xs Series – T41S, T42S, T46S, T48S, EXP40, EXP43 In the T4xU Series - T43U, T46U, T48U In the T58A Series - T58A (Video Phone capable with Camera) - Dec2020 In the T5xV Series - T58V (Video Phone) (is configured as T58A in CAP) In the T5xW Series - T53W, T54W, T57W. (Wireless Desk Phone) In the CPxxx Series - CP860, CP920, CP960 (Conference Phones)	The Yealink T4 series is intended for discerning users with very high expectations of IP phones. The T4 series is not only pleasurable and practical to use but also offers extra-large display screens that make pen and paper redundant in the busy office environment. In fact, the T4 series represents the cutting-edge of contemporary VoIP technology in action. Advanced features include support for gigabit networks, plus USB Bluetooth support for easy Bluetooth earphone use. Enhanced sound quality is delivered by the Optima HD Voice system which meets TIA 920 certification standards. *Update Jan 19 2022 – T58V is no longer being sold by Yealink, we are displaying only T58A in CAP. Please use this model going forward.*

BroadCloud   **Supported IP**   **DECT**

IP Phones	Supported Models For BroadCloud	Description
Cisco MPP DECT Base + Handset	Cisco IP DECT 6800 Series with Multiplatform Firmware Cisco IP DECT 6823 Handset Lightweight Handset Cisco IP DECT 6825 Handset Cisco IP DECT 6825 Handset Ruggedized Cisco IP DECT DBS 110 Base Station Cisco IP DECT 210 Base-Station Cisco IP DECT DBS 110 Repeater for use with DBS110 & 210	For Product information: https://www.cisco.com/c/en/us/products/collaboration-endpoints/ip-dect-6800-series-multiplatform-firmware/index.html For Configuration information: https://xchange.broadsoft.com/node/1037463 **DBS 210 can scale up to 250 bases and 1000 lines**
Gigaset DECT and Handsets **Europe and Asia Pacific Markets ONLY**	Base Units:N510N720Handsets:R650HS650HSL750H	Gigaset DECT Base - N510 IP PRO Manual Reconfiguration Procedure - https://xchange.broadsoft.com/node/1029992 Gigaset DECT Base - N720 IP PRO Manual Reconfiguration Procedure - https://xchange.broadsoft.com/node/1029994 Gigaset DECT Base - N510 IP PRO Registering a Handset to Base Station - https://xchange.broadsoft.com/node/1029993 Gigaset DECT Handset - R650H PRO User Guide - https://xchange.broadsoft.com/node/1029995 Gigaset DECT Handset - S650H PRO User Guide - https://xchange.broadsoft.com/node/1029996 Gigaset DECT Handset - SL750H PRO User Guide - https://xchange.broadsoft.com/node/1029997
Mitel DECT OMM and Handsets	SIP DECT OMM 512 DECT 612d, 622d, 632d, 142d Handsets	Mitel SIP-DECT offers businesses of all sizes a comprehensive solution for cordless telephony on IP-based networks by combining Session Initiation Protocol (SIP) innovation with DECT, the leading technology for building multi-cellular radio networks for voice communication. Mitel SIP-DECT uses Radio Fixed Part (RFP) base stations in conjunction with Mitel DECT phones to provide a seamless radio network for voice and data mobility. All Mitel SIP-DECT components are DECT security certified to confirm compliance with the latest DECT standard security requirements.
Panasonic DECT Phones	KX-TGP600, KX-TPA60, KX-TPA65	Easy to install and manage, Panasonic's new KX-TGP600 SIP cordless phone system is the ideal solution for businesses looking to reap the benefits of cloud communications. Included with the KX-TGP600 is the KX-TPA60 standard cordless phone, and the system is expandable with any combination of up to a total of eight Panasonic cordless phones.
Panasonic MULTI-CELL DECT Base & HandsetsAUS AND EMEA ONLY	KX-UDS124, KX-UDT111, KX-UDT121, KX-UDT131	Multi-cell DECT Base & Handsets
Yealink IP Phones	W5xP DECT Series - W52P, W56PW6xP DECT Series - W60P CP930W DECT Conference Phone, W60B, W73P (W70B +W73H), **W52h, W56H, W59R**	Yealink DECT

BroadCloud Supported IP Phone Expansion Modules

Cisco SPA Expansion Module	Model#: Cisco SPA500SSupports Cisco SPA 5XX Series
Cisco MPP Expansion Modules Please note - the Cisco MPP 7800 Series phones do not support KEMS. The Cisco MPP 7861 model has a built-in KEM.	Key Expansion Modules (Cisco IP Phone 6851, 8851, 8861, and 8865) Use the following SKUs when you order an expansion module for a multiplatform phone: Cisco IP Phone 6851—CP-68KEM-3PCC= Cisco IP Phone 8851, 8861, and 8865—CP-8800-A-KEM-3PC=, CP-8800-V-KEM=, CP-8800-A-KEM= Cisco IP Phone 8851, 8861, and 8865—CP-8800-V-KEM-3PC=, CP-8800-V-KEM=, CP-8800-A-KEM= Key Expansion Module Limitations Audio (A version) and Video (V version) Key Expansion Modules can be used interchangebly on supported devices, with these limitations: Key expansion modules connected to multiplatform phones can only be used for monitoring line overflow and manual long-press, speed-dial assignment. Key expansion modules connected to multiplatform phones only support default background images. Key expansion modules are used as overflow for Webex Calling and keys cannot be specifically assigned. If an administrator assigns more monitored lines than the phone can handle, the line status overflows to the key expansion module. For more information, see Cisco IP Phone 6800 Series and Cisco IP Phone 8800 Series Multiplatform Phones.Key Expansion Modules (Cisco IP Phone 6851, 8851, 8861, and 8865) Use the following SKUs when you order an expansion module for a multiplatform phone: Cisco IP Phone 6851—CP-68KEM-3PCC= Cisco IP Phone 8851, 8861, and 8865—CP-8800-A-KEM-3PC=, CP-8800-V-KEM=, CP-8800-A-KEM= Cisco IP Phone 8851, 8861, and 8865—CP-8800-V-KEM-3PC=, CP-8800-V-KEM=, CP-8800-A-KEM= Key Expansion Module Limitations
Polycom Color VVX Expansion Module	Model#: 2200-46350-025Compatible VVX phone models• Polycom VVX 300/310• Polycom VVX 400/410• Polycom VVX 500• Polycom VVX 600
Polycom VVX Expansion Module	Model#: 2200-46300-025Compatible VVX phone models• Polycom VVX 300/310• Polycom VVX 400/410• Polycom VVX 500• Polycom VVX 600
Polycom SoundPoint Expansion Module	Model#s:• 2200-12750-025 Backlit• 2200-12770-025 ColorCompatible VVX phone models• Polycom SoundPoint 650 / 670
Yealink Expansion Module	EXP40 Expansion Module for the SIP-T46S, SIP-T46G, SIP-T48S and SIP-T48G

The Cisco SPA500S Expansion Module is designed for use with the Cisco SPA500 Series IP Phones •
Exclusively for the Cisco® SPA 500 Series IP Phones
• 32 programmable buttons simplify dialing and call transfers
• Multicolored LEDs monitor the status of Lamp Field (BLF)
• Two attendant consoles can be linked, for a total of 64 buttons

The Cisco IP Phone 6800 Key Expansion Module (KEM) extends the capabilities of the Cisco IP Phone 6851 with additional buttons. This module adds 14 physical keys along with access to 14 additional keys via the page keys, for a total of 28 additional keys. The 6851 IP phone supports one KEM only.

The primary function of the 8800 KEM is to provide additional keys for directory numbers, speed dial, or programmable feature keys to the IP Phone 8851, 8861, and 8865 models. These keys are illuminated, and when configured as directory numbers or shared-line keys they allow for easy identification of line status. The 8800 KEM is an ideal callcoverage tool. It provides features that are similar, but not intended to be directly comparable to those of traditional direct station selection/busy lamp field (DSS/BLF) modules; therefore, it is neither an operator nor an attendant console. The two illuminated page buttons below the Cisco IP Phone 8800 KEM display allow you to shift between the first and second page of 18 buttons, providing access to all 36 keys.

The Polycom VVX Color Expansion Module
• 4.3" TFT (480 x 272) LCD screen
• 28 illuminated bi-color programmable line keys
• 3 Page View soft keys to access additional contacts

The Polycom VVX Expansion Module
● 40 multifunctional line keys configurable as line registration, call appearance, speed dial, DSS, or BLF ● Dual-color (red or green) illuminated LEDs for line status information

Polycom SoundPoint Expansion Modules
● 14 Illuminated keys configurable as a line key, or a speed dial with BLF
● 160 x 320 pixel greyscale/color graphical LCD with backlight
● Plug-and-play, hot-swappable
● Cord-free, no AC adapter required - power and signaling are provided by the host phone
● Matches elegantly with the SoundPoint IP 650/670 look and feel

Yealink EXP40 Expansion Module
● 160x320 graphic LCD with 16-level grayscales LCD Backlight
● Two page views are possible
● Different icons for each function shown on the LCD
● 20 additional keys through page switch
● 2 independent control keys are used for fast switch pages

BroadCloud Supported Analog Telephone Adapters (ATA)

Analog Telephone Adapters	Supported Models For BroadCloud	Description
Audiocodes ATAs	MP-112D, MP-114D, MP-118D and MP-124E, MP-202D, MP-202R, MP-204, MP-204R, MP-1288 FXS Only Models	Analog Enterprise Gateway: • 2 , 4, 8, 24, 72-288 FXS Port models • IP enables Key Systems and Analog Phones MP-202R includes PacketSmart embedded
Cisco ATA (2 Port)	SPA122, ATA191, ATA192	Analog Telephone Adapter: • 2 FXS Ports • IP enables Fax Machines and Alarm lines
Cisco ATA (8 Port)NAMER / CANADA / EMEA ONLY	SPA8000, SPA2102	Enterprise Analog Telephone Adapter: • 8 FXS Ports • IP enables Key Systems and Analog Phones
Mediatrix ATAs	Mediatrix 4102, C710, C711, 4116, 4124 ATAs (4104/4108 Add Ported ONLY)	The Mediatrix VoIP adaptors are high-quality, cost efficient VoIP gateways connecting small to large branch offices and multi-tenant buildings to an IP network, while preserving existing investments in analog telephones and faxes.
Obihai ATAs	302, 504, 508	2, 4, and 8-port ATAs (FXS)

| Patton ATAs | SN200 Series 2, 4, 8 Port Models SN4141 Series 2, 4, 8 Port Models | The SmartNode ATA series supports up to eight FXS telephone connections. Connect PSTN Lines, PBXs, and standard phones for voice and fax over any IP network. Now the corporate, small, or remote office can access Internet telephony services, eliminate toll charges and route calls to and from the PSTN, Internet, or LAN. |

BroadCloud TAA Certified Devices (FED)

TAA Compliant Devices	Supported Models For BroadCloud	Description
AudioCodes (TLS 1.2 / SRTP) - ATA	MP-112, MP-1288	Analog Enterprise Gateway - 2 port and 288 port
AudioCodes (TLS 1.2 / SRTP) - SIP Trunking	Mediant 500L BRI (1-4 BRI)	Compact, high performance VoIP connectivity device for small enterprises and branch offices - https://broadcloud.broadsoft.com/php/cpbx/system/files/LTRT-12393%20Mediant%20BRI%20or%20PRI%20Gateway%20for%20BroadCloud%20SIP%20Trunk%20Quick%20Set....pdf
Cisco IP Phones	6841, 6851, 7811, 7821, 7841, 7861, 8811, 8841, **8845**, 8851, 8861, **8865** **SPECIAL NOTICE - PLEASE BE AWARE THAT CUSTOMERS WITH PHONES THAT ARE CURRENTLY BEING USED WITH CISCO CALL MANAGER / CALL MANAGER EXPRESS WILL NOT WORK WITH THE BROADCLOUD SERVICE. PLEASE CONTACT YOUR BROADCLOUD ACCOUNT TEAM FOR SUPPORT OPTIONS. - SEE DESCRIPTION SECITON FOR DETAILS**	**MPP VERSUS SCCP (ENTERPISE) MODELS:** The easiest way to distinguish on the physical device itself is by looking at the label on the back of the phone. There will be a field "PID VID:" that has the part number. If the PN has "3PCC" or "3PW" after the model number then it is an MPP phone. If it doesn't then it has enterprise load (SCCP). Phones with "3PW" in the part number shipped with a Power Supply in the packaging. Other than that they are identical to the "3PCC" variant.
Cisco ATA (2 Port)	ATA191, ATA192	Analog Telephone Adapter: • 2 FXS Ports • IP enables Fax Machines and Alarm lines
Polycom TAA VVX Phones	TAA MODELS 101, 201, 301, 311, 401, 411, 501, 601	Polycom VVX Business Media Phones provide a unified voice and video communication experience for executives, knowledge workers and call attendants in organizations of all sizes. By combining Polycom's superior audio and video technology with innovative industrial designs and user interfaces, these Business Media Phones improve productivity by simplifying communication processes and business workflows.
Polycom TAA Duo Conference Phone	TAA Duo	With the Polycom SoundStation Duo conference phone, Polycom has taken the concepts of group productivity tool and standard office workhorse to a new level for small to midsize rooms, delivering the ultimate in deployment flexibility, ease of use, and audio quality.
Polycom TAA Trio Conference Phone	Trio 8500, 8800	Polycom RealPresence Trio is the conference phone reimagined. Marrying our legendary voice quality with the additional capabilities of personal content sharing and business-class videoconferencing, Trio can be flexibly deployed anywhere, from huddle rooms to boardrooms.

BroadCloud Supported UC-One Applications

BroadCloud UC-One Apps	Supported Operating Systems For BroadCloud	Description

| Communicator (Desktop)

Windows and S4B client version
Version 22.9.24 USA / CANADA / EMEA / AUS

MAC client version
Version 22.9.24 USA / CANADA / EMEA / AUS

Outlook Addin now part of Communicator Client (Windows Only)
Supports Outlook Versions:
2007, 2010, 2016 (32 and 64-bit), 2013 (32 and 64-bit)

BroadCloud FED – 22.9.16 FED
- PIV Support
- No Guest Client Support
- Distributed via Manual Process – no MyPhone downloads. | **System requirements for native desktop are as follows:**
- **Operating system (OS): Mac OS 10.10 Yosemite, Mac OS 10.11 El Capitan, Mac OS 10.12 Sierra, Windows 8/8.1 or Windows 10 (Classical view only).**
- **The installation footprint is approximately 125 megabytes (MB) on OS X and 215 MB on Windows.**
- **For voice calls, a sound card, speakers, and a microphone or a headset are required.- For video calls, a web cam is required.**

Minimum system requirements for respective operating systems must be fulfilled, with the following additions:
- **A minimum of 4 GB random access memory (RAM) is required. In S4B integration, 6 GB is recommended.**
- **A minimum 1.5 GHz CPU is recommended. Dual-core CPU is recommended for video calls at a minimum. In S4B integration, at least 2.0 GHz i7CPU or better is recommended.**
- **Open Graphics Library (OpenGL) 1.5 or higher is recommended.**

For HD video, the following is recommended:
- **HD camera**
- **HD resolution support in display**
- **Quad Core x86 or equivalent at a minimum**

Virtual Desktop Infrastructure (VDI) environments are not fully supported. For information about VDI-related branding options for encryption of the credentials_encrypted.db file, see the Communicator for Desktop Branding Guide. | BroadCloud Communicator (Desktop) is a native Windows and Macintosh soft client for Unified Communication, providing the following communication features.
• Voice Calling (VoIP)
• Voice Calling (Desk phone)
• Call Settings
• Instant Message and Presence
• Video Calling
• Desktop and Participant Sharing
• Audio and Video Conferencing
• Guest Client Support
• Customizable Web Button |
| BroadCloud Connect iOS / Android
Version iOS 3.9.24 / Android 3.9.22 – USA / CANADA / EMEA / AUS

Single Client for ALL Markets – Uses new Region pulldown menu on login screen | Apple:
Release for iOS supports devices with iOS 7, iOS 8, iOS 9, iOS 10,iOS 15 running on the ARMv7 chipset.
Android:
Release for Android supports devices with Android 4.2 OS or later. Media capabilities (voice and video) require Android devices with ARMv7 processor architecture | BroadCloud Connect is a business messaging app that enables users to have business chat conversations and make calls using the native dialer or VoIP calling with their business identity. Users can also search corporate directories, manage basic call settings, view call history, and one-tap dial into My Room. |

BroadCloud Supported Clients – CRM Connect

BroadCloud Clients	Supported Application Versions For BroadCloud R21	Description
CRM Connect	PC Client Hardware Requirements •1.8 GHz Pentium-class •2GB Memory •1GB free hard drive space •SVGA display •Keyboard and mouse •Network adapter connected to a TCP/IP network PC Client Supported Operating Systems •Windows 8 (Desktop mode) •32 bit and 64 bit versions Web Dialing Supported Browsers •Internet Explorer (PC) 11.0 * •Google Chrome (PC) 47.0 •Mozilla Firefox (PC) 38.5.and 43.0	CRM Connect is a BroadCloud Application for a desktop computer that integrates leading CRM Applications into BroadCloud's service. CRM Connect works in conjunction with a User's phone and CRM software to provide a productivity enhancing integrated service. The User Guide below provide details on system requirements, supported CRM systems, and how to install the client. For details on integrating with the supported CRM systems go to the CRM Connect Integration Guides page

BroadCloud Supported Clients – Receptionist Attendant Console

BroadCloud Clients	Supported Application Versions For BroadCloud R21	Description
Receptionist Attendant Console	See Table 1	Receptionist is a result of evolution from a traditional desktop-based application to a Rich Internet Application (RIA)-based, hosted, Software as a Service (SaaS) application. Receptionist delivers the following real benefits to users: • An elegant design that is aesthetically pleasing • An ergonomic design that follows the natural work "flow" of a call from the left to the right of the screen • Improved business processes as only "valid" options are presented to the attendant • Professional call handling as critical information is available in "real time" • Accurate delivery of messages through a one-step process when people are unavailable • Web-based interface, accessible from a web browser. See Appendix C for a detailed list of requirements to run Receptionist.

BroadCloud Supported Clients – Call Center Agent / Supervisor Console

BroadCloud Clients	Supported Application Versions For BroadCloud R21	Description
Call Center Agent Console Call Center Supervisor Console	See Table 1	Hunt Groups allow a defined group of users to handle incoming calls received by an assigned Hunt Group's phone number. Call Centers add another dimension by providing an automated "answer" for all calls, with customizable greetings, comfort messages, and hold music for the caller to hear while held in a network based queue until an agent (assigned user) is available to pick up the call. To complement the network based call queuing functionality, the BroadCloud Call Center service provides additional functionality which may meet the requirements better for Call Centers that need more routing functionality, more detailed reporting and web-based tools.

Table 1: Multi-Platform Browser Support for BroadCloud Clients

System/Software
Chrome
Microsoft Windows
Mac OS X
Internet Explorer
Firefox
Safari
Microsoft Outlook
Java
Citrix XenApp
Lync (S4B)

Version	Supportability
32	Yes
Vista, 8, 10	Yes (current service packs recommended)
10.5 (Leopard), 10.6 (Snow Leopard)	Yes (current updates recommended)
7, 8, 10 & 11	Yes (IE installations on Windows only)
27	Yes (Windows and Mac installations only)
4, 5	Yes (Mac installations only)
2003, 2007, 2010, 2013, 2016	Yes (Windows installations only)
1.6.45	Yes (Windows and Mac)
4, 5	Yes (Windows installation only)
2000, 2013, 2016	Yes (Windows Onl

BroadCloud SIPT eSBC w/ IP-PBX Combo Certified Solutions

AudioCodes Mediant 500L/500/800/2600 eSBC	Alcatel OXE	AudioCodes Mediant eSBC paired with Alcatel OXE. The AudioCodes Mediant enterprise session border controller (eSBC) devices are compact, high performance VoIP https://broadcloud.broadsoft.com/php/cpbx/system/files/LTRT-12555%20IPconnectivity solutions for small enterprises/branch office locations up to large corporate environments. PBX%20with%20BroadCloud%20SIP%20Trunk%20using%20Mediant%20E-SBC%20Quick%20Guide.pdf
AudioCodes Mediant 500L/500/800/2600 eSBC	Avaya IP Office 500	AudioCodes Mediant eSBC paired with Avaya IP Office 500. The AudioCodes Mediant enterprise session border controller (eSBC) devices are compact, high performance VoIP https://broadcloud.broadsoft.com/php/cpbx/system/files/LTRT-12555%20IPconnectivity solutions for small enterprises/branch office locations up to large corporate environments. PBX%20with%20BroadCloud%20SIP%20Trunk%20using%20Mediant%20E-SBC%20Quick%20Guide.pdf
AudioCodes Mediant 500L/500/800/2600 eSBC	Microsoft Skype for Business/Lync	AudioCodes Mediant eSBC paired with Microsoft Skype for Business/Lync. The AudioCodes Mediant enterprise session border controller (eSBC) devices are compact, https://broadcloud.broadsoft.com/php/cpbx/system/files/LTRT-12555%20IPhigh performance VoIP connectivity solutions for small enterprises/branch office locations PBX%20with%20BroadCloud%20SIP%20Trunk%20using%20Mediant%20E-SBC%20Quick%20Guide.pdf up to large corporate environments.
AudioCodes Mediant 500L/500/800/2600 eSBC	Mitel 5000	AudioCodes Mediant eSBC paired with Mitel 5000. The AudioCodes Mediant enterprise session border controller (eSBC) devices are compact, high performance VoIP https://broadcloud.broadsoft.com/php/cpbx/system/files/LTRT-12555%20IPconnectivity solutions for small enterprises/branch office locations up to large corporate PBX%20with%20BroadCloud%20SIP%20Trunk%20using%20Mediant%20E-SBC%20Quick%20Guide.pdf environments.
AudioCodes Mediant 500L/500/800/2600 eSBC	Mitel 3300	AudioCodes Mediant eSBC paired with Mitel 3300. The AudioCodes Mediant enterprise session border controller (eSBC) devices are compact, high performance VoIP https://broadcloud.broadsoft.com/php/cpbx/system/files/LTRT-12555%20IPconnectivity solutions for small enterprises/branch office locations up to large corporate PBX%20with%20BroadCloud%20SIP%20Trunk%20using%20Mediant%20E-SBC%20Quick%20Guide.pdf environments.
AudioCodes Mediant 500L/500/800/2600 eSBC	Cisco CUCM 10	AudioCodes Mediant eSBC paired with Cisco CUCM 10. The AudioCodes Mediant enterprise session border controller (eSBC) devices are compact, high performance VoIP https://broadcloud.broadsoft.com/php/cpbx/system/files/LTRT-12555%20IPconnectivity solutions for small enterprises/branch office locations up to large corporate environments. PBX%20with%20BroadCloud%20SIP%20Trunk%20using%20Mediant%20E-SBC%20Quick%20Guide.pdf
AudioCodes Mediant 500L/500/800/2600 eSBC	Panasonic KX-NCP500 MPR	AudioCodes Mediant eSBC paired with Panasonic KX-NCP500 MPR. The AudioCodes Mediant enterprise session border controller (eSBC) devices are compact, high https://broadcloud.broadsoft.com/php/cpbx/system/files/LTRT-12555%20IPperformance VoIP connectivity solutions for small enterprises/branch office locations up PBX%20with%20BroadCloud%20SIP%20Trunk%20using%20Mediant%20E-SBC%20Quick%20Guide.pdf to large corporate environments.
AudioCodes Mediant 500L/500/800/2600 eSBC	Panasonic KX-NCP1000 MPR	AudioCodes Mediant eSBC paired with Panasonic KX-NCP1000 MPR. The AudioCodes Mediant enterprise session border controller (eSBC) devices are compact, high https://broadcloud.broadsoft.com/php/cpbx/system/files/LTRT-12555%20IPperformance VoIP connectivity solutions for small enterprises/branch office locations up PBX%20with%20BroadCloud%20SIP%20Trunk%20using%20Mediant%20E-SBC%20Quick%20Guide.pdf to large corporate environments.
AudioCodes Mediant 500L/500/800/2600 eSBC	Panasonic KX-TDE100	AudioCodes Mediant eSBC paired with Panasonic KX-TDE100. The AudioCodes Mediant enterprise session border controller (eSBC) devices are compact, high https://broadcloud.broadsoft.com/php/cpbx/system/files/LTRT-12555%20IPperformance VoIP connectivity solutions for small enterprises/branch office locations up PBX%20with%20BroadCloud%20SIP%20Trunk%20using%20Mediant%20E-SBC%20Quick%20Guide.pdf to large corporate environments.
AudioCodes Mediant 500L/500/800/2600 eSBC	Panasonic KX-TDE200	AudioCodes Mediant eSBC paired with Panasonic KX-TDE200. The AudioCodes Mediant enterprise session border controller (eSBC) devices are compact, high https://broadcloud.broadsoft.com/php/cpbx/system/files/LTRT-12555%20IPperformance VoIP connectivity solutions for small enterprises/branch office locations up PBX%20with%20BroadCloud%20SIP%20Trunk%20using%20Mediant%20E-SBC%20Quick%20Guide.pdf to large corporate environments.
AudioCodes Mediant 500L/500/800/2600 eSBC	Panasonic KX-TDE600	AudioCodes Mediant eSBC paired with Panasonic KX-TDE600. The AudioCodes Mediant enterprise session border controller (eSBC) devices are compact, high https://broadcloud.broadsoft.com/php/cpbx/system/files/LTRT-12555%20IPperformance VoIP connectivity solutions for small enterprises/branch office locations up PBX%20with%20BroadCloud%20SIP%20Trunk%20using%20Mediant%20E-SBC%20Quick%20Guide.pdf to large corporate environments.
AudioCodes Mediant 500L/500/800/2600 eSBC	NEC -I SL1100	AudioCodes Mediant eSBC paired with NEC -I SL1100. The AudioCodes Mediant enterprise session border controller (eSBC) devices are compact, high performance VoIP https://broadcloud.broadsoft.com/php/cpbx/system/files/LTRT-12555%20IPconnectivity solutions for small enterprises/branch office locations up to large corporate PBX%20with%20BroadCloud%20SIP%20Trunk%20using%20Mediant%20E-SBC%20Quick%20Guide.pdf environments.
AudioCodes Mediant 500L/500/800/2600 eSBC	NEC -I SV8100	AudioCodes Mediant eSBC paired with NEC -I SV8100. The AudioCodes Mediant enterprise session border controller (eSBC) devices are compact, high performance VoIP https://broadcloud.broadsoft.com/php/cpbx/system/files/LTRT-12555%20IPconnectivity solutions for small enterprises/branch office locations up to large corporate PBX%20with%20BroadCloud%20SIP%20Trunk%20using%20Mediant%20E-SBC%20Quick%20Guide.pdf environments.
AudioCodes Mediant 500L/500/800/2600 eSBC	NEC -I SV9100	AudioCodes Mediant eSBC paired with NEC -I SV9100. The AudioCodes Mediant enterprise session border controller (eSBC) devices are compact, high performance VoIP https://broadcloud.broadsoft.com/php/cpbx/system/files/LTRT-12555%20IPconnectivity solutions for small enterprises/branch office locations up to large corporate PBX%20with%20BroadCloud%20SIP%20Trunk%20using%20Mediant%20E-SBC%20Quick%20Guide.pdf environments.
AudioCodes Mediant 500L/500/800/2600 eSBC	Shoretel	AudioCodes Mediant eSBC paired with Shoretel. The AudioCodes Mediant enterprise session border controller (eSBC) devices are compact, high performance VoIP https://broadcloud.broadsoft.com/php/cpbx/system/files/LTRT-12555%20IPconnectivity solutions for small enterprises/branch office locations up to large corporate PBX%20with%20BroadCloud%20SIP%20Trunk%20using%20Mediant%20E-SBC%20Quick%20Guide.pdf environments.
AudioCodes Mediant 500L/500/800/2600 eSBC	Toshiba Strata CIX	AudioCodes Mediant eSBC paired with Toshiba Strata CIX. The AudioCodes Mediant enterprise session border controller (eSBC) devices are compact, high performance VoIP https://broadcloud.broadsoft.com/php/cpbx/system/files/LTRT-12555%20IPconnectivity solutions for small enterprises/branch office locations up to large corporate PBX%20with%20BroadCloud%20SIP%20Trunk%20using%20Mediant%20E-

		environments.	[SBC%20Quick%20Guide.pd](#)f
AudioCodes Mediant 500L/500/800/2600 eSBC	Unify Hipath 3000	AudioCodes Mediant eSBC paired with Unify Hipath 3000. The AudioCodes Mediant enterprise session border controller (eSBC) devices are compact, high performance VoIP [https://broadcloud.broadsoft.com/php/cpbx/system/files/LTRT-12555%20IP](#)connectivity solutions for small enterprises/branch office locations up to large corporate [PBX%20with%20BroadCloud%20SIP%20Trunk%20using%20Mediant%20E-](#)environments. [SBC%20Quick%20Guide.pdf](#)	
AudioCodes Mediant 500L/500/800/2600 eSBC	Unify OpenScape Office	AudioCodes Mediant eSBC paired with Unify OpenScape Office. The AudioCodes Mediant enterprise session border controller (eSBC) devices are compact, high performance VoIP connectivity solutions for small enterprises/branch office locations up to large corporate environments.	[https://broadcloud.broadsoft.com/php/cpbx/system/files/LTRT-12555%20IP](#)[PBX%20with%20BroadCloud%20SIP%20Trunk%20using%20Mediant%20E-](#)[SBC%20Quick%20Guide.pdf](#)

AudioCodes Mediant 500L/500/800/2600 eSBC	Unify OpenScape Business	AudioCodes Mediant eSBC paired with Unify OpenScape Business. The AudioCodes Mediant enterprise session border controller (eSBC) devices are compact, high connectivity solutions for small enterprises/branch office locations up to large corporate environments.	[https://broadcloud.broadsoft.com/php/cpbx/system/files/LTRT-12555%20IP](#)performance VoIP [PBX%20with%20BroadCloud%20SIP%20Trunk%20using%20Mediant%20E-](#)[SBC%20Quick%20Guide.pdf](#)
Cisco CUBE	Cisco CUCM 10	Cisco Unified Border Element (CUBE) paired with a Cisco Call Comunications Manager (CUCM). CUBE is a unified communications border element that bridges voice and video connectivity between two separate VoIP networks. The CUBE connects VoIP networks to other VoIP networks and is often used to connect enterprise networks to Internet telephony service providers (ITSPs).	[http://broadcloud.broadsoft.com/php/cpbx/system/files/BroadCloud_SIP%20Trunking](#)[_Registration%20Guide_Configuration%20Guide-CUCM%2011%200](#)... pdf

BroadCloud SIPT IP-PBX Certified Solutions

IP-PBX	Description
Avaya IP Office	Avaya IP Office 500 v2
Mitel MiVoice with the MiVoice Border Gateway	Mitel MGB - MiVoice Business 8.0 SP1
NEC SL1000 IP PBX	NEC SL1000 IP PBX
NEC SL1100 IP PBX	NEC SL1100 IP PBX
NEC SV1900 IP PBX	NEC SV1900 IP PBX
Panasonic NS500 IP PBX	Panasonic NS500 IP PBX
Panasonic NS700 IP PBX	Panasonic NS700 IP PBX
Panasonic NS1000 IP PBX	Panasonic NS1000 IP PBX
Unify Openscape Business V2 IP PBX	Unify Openscape Business V2 IP PBX