

Update Cisco VG400 Minimum Firmware Requirement

Cisco VG400 Firmware Release 17.6.3a Available

Service Platforms:	Webex Calling Carrier
Markets:	NAMER, CANADA, EMEA, APAC
Maintenance Window: 17.6.1 Firmware Upgrade Available	CANADA - CA CDT: 6/August/22 09:00:00 PM EMEA - GMT: 6/August/22 07:00:00 PM EUN - GMT: 6/August/22 08:00:00 PM NAMER - US ET: 6/August/22 08:00:00 PM APAC - AEST: 6/August/22 08:00:00 PM
Information:	Cisco VG400 17.6.3a firmware is now available on August 7, 2022. Customer's must upgrade to the 17.6.3a firmware at their earliest convenience
Affected Models:	Cisco VG400 ATAs for Webex Calling
What's Changing:	Cisco VG400 ATAs Upgrade 17.5.1 → 17.6.3a. The 17.6.3a will become the new minimum firmware for the VG400.
Upgrade Details:	Follow the instructions contained here: https://help.webex.com/en-us/article/nj4t084/Configure-Your-Cisco-Voice-Gateway-VG400-ATA-in-Control-Hub#Cisco_Reference.dita_8949bec7-01f2-4c89-ad1c-2a823bffb546
End User Requirements:	WxC Carrier - Customer's will need to manually upgrade their VG400 devices as soon as possible The vg400 firmware vg400-universalk9.17.06.03a.SPA.bin could be downloaded from Cisco software download site at https://software.cisco.com/download/home .
Documentation	VG4x0 Release Notes https://www.cisco.com/c/en/us/td/docs/routers/access/4400/release/xr-17-6/isr4k-rel-notes-xr-17-6.html