Cisco BroadCloud Carrier
UPDATED CPE Phase Out Schedule – 5th Announcement

Service Platform:	**Cisco BroadCloud Carrier**
Market Regions:	NAMER, EMEA, APAC, CANADA, FED
Announcement Date	Sep 28, 2021
Information:	Phase Out Dates for CPE Listed below
Affected Models:	**IP Phones** • Polycom SoundPoint – All Models • Polycom SoundStation – Model 4000 Only • AudioCodes IP Phones - All Models • Snom IP Phones - All Models • Panasonic IP Phones – All IP Desk Phone Models • Aastra/Mitel IP Phones – All Models (NOT DECT) • Gigaset IP Phones / DECT – All Models • Vtech IP Phones – All Models • Cisco SPA5xx IP Phones – All Models • ~~Polycom VVX 300, 310, 400, 410, 500, 600 -~~ These devices are not being phased out on Sep 30th 2021. New phase out dates have been published, see the updated phaseout plan. **ATAs** • Cisco SPA122 & SPA8000 (Requires signed Addendum) • Mediatrix ATAs – All Models

What's Changing:	BroadCloud Carrier is announcing the Phase Out dates for the devices listed in this Announcement.
Phase Out Schedule:	**For ALL other Devices listed in this Announcement** • **September 30, 2021** - No new Adds or Purchases • **September 30, 2022** - Devices stop functioning **MITEL DECT OMM and Handsets Phase Out** • **March 30, 2023** - No new Adds or Purchases & Devices Stop Functioning **For Poly VVX 300, 310, 400, 410, 500, 600 :** • **March 30, 2023** - No new Adds or Purchases • **September 30, 2023** - Devices stop functioning

| Phase Out Details: | **No New Phase Out CPE Adds or Purchases** – Customers will NOT be able to order these devices or add them manually via the Customer Admin Portal (CAP).

Devices stop functioning – the date when Cisco BroadCloud Carrier will disable the Phased Out device interfaces on the Oracle Session Border Controllers (SBC) and **the devices will NO LONGER WORK on the Carrier offer.** |

Mandatory Actions:	

	• **Starting now, Customers should stop adding Phased Out devices to the Platform.**
	
	    ○ Stop Ordering Phase Out devices – SPs should unassign the Phase Out devices from their Sales Organizations via the SP portal, Modify Pricing Option - https://xchange.broadsoft.com/node/543
	
	    ○ Stop Adding them via the Add Ported method by requesting that the Phase Out devices be removed from the offer. Please coordinate with your Cisco Account team to have the devices un-exposed to your catalog.
	
	• **Customers should start transitioning to CPE identified in the Cisco Enhanced or 3rd Party Basic devices listed in Webex Carrier - Endpoint Strategy and Phase Out Plan –**
	
	    • https://carrier.webex.com/desktop-phone-guides/endpoint-strategy-and-phaseout-plan-2020/
	
	    • ○ If the Cisco Enhanced or 3rd Party Basic devices do not appear in your SP Product Catalog, please coordinate with your Cisco Account team to have the devices exposed to your catalog.