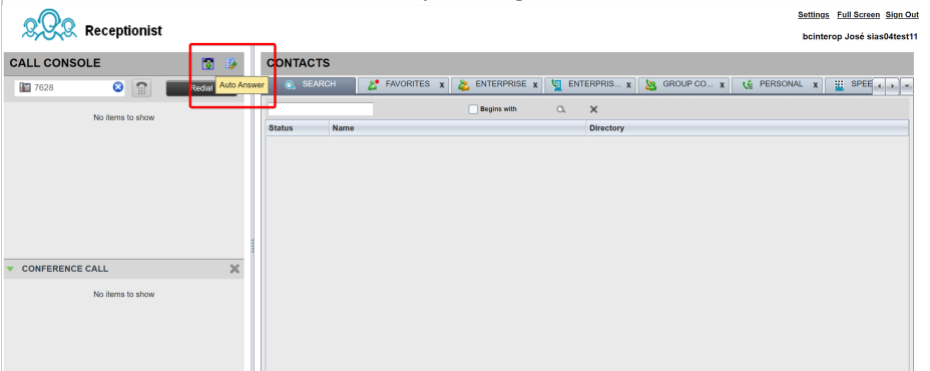


Webex Calling Carrier Receptionist Client Upgrade

Receptionist Client Upgrade

Service Platforms:	Webex Carrier
Markets:	NAMER, CANADA, EMEA, APAC
Maintenance Window: Receptionist Client Upgrade	EMEA - 14th April 2023, 10 pm - 12:00 GMT NAMER/CA - 08th April 2023, 20:45 pm PST APAC - 16th April 2023, 04:30 am NZDT time, 02:30 am AEDT
Information:	Receptionist Client Upgrade
Upgrade Details:	<p>Today the receptionist client does not support the option of an auto-answer capability.</p> <ul style="list-style-type: none"> Outbound Calls - Today, for outbound calls placed by the receptionist, it first rings the receptionist device, receptionist answers, and then the call is placed to the target destination. This feature automatically answers the initial call to the receptionist device and immediately places the call to the target destination. This applies to all receptionist client users. Inbound Calls - This will allow the receptionist to turn auto-answer on or off for inbound calls. Note: When Receptionist is first assigned, the Auto Answer feature is disabled. Once Receptionist enables it, the auto answer capability remains enabled for subsequent logins. 

End User Requirements:	WxC Carrier – Recommend users to logout and log back in for the changes to take effect.
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