Webex Carrier
Endpoint Strategy and Phase Out Plan

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For Internal & External Use

Devices Strategy

- **Better together story** – Cisco Platform, Devices & Clients
  - Cisco Devices first, Not Cisco Devices Only
  - Support for selected vendor make models

- **Phase Out Schedule**
  - General Remove list
  - MITEL DECT OMM and Handsets Phase Out – UPDATED JAN 2023
  - Cisco SPA ATA 122/8000 with Addendum
  - Polycom VVX 300,310,400,410,500,600 (Support Extended by Vendor)
  - Gigaset N510 & 720 with Addendum
  - Mediatrix Phase out Extension - UPDATED JAN 2023
  - Spectralink 8440, 8443 Handset
  - Snom IP Phones Phase out Extension

Carrier Devices Phase Out

- Approved Devices (Keep List)

- Phase Out Devices (Remove List)

- Phase Out Schedule (General List)

- MITEL DECT OMM and Handsets Phase out

- Cisco SPA ATA Extended Support with signed Addendum

- Poly VVX Extended Support Timing

  (For Specific models)

- Gigaset Extended Support with Addendum

- Mediatrix Extended Support

- Spectralink Phase Out

- Snom IP Phones Extended Support

Phase Out Devices (Remove List)

No Device Updates – No MTLS 1.2 Support	Replacement Option
Polycom SoundPoint IP Phones	Poly VVX Series, CCX Series
Polycom SoundStation 4000 Conf Phone	Poly Trio Conf Series

No plans to extend support – Low volume	Replacement Option
Audiocodes IP Phones	Cisco Multiplatform IP Phones
Snom IP Phones **	Cisco Multiplatform IP Phones
Panasonic IP Phones (Not DECT)	Cisco Multiplatform IP Phones
Astra/Mitel IP Phones (Not DECT)	Cisco Multiplatform IP Phones
Gigaset IP Phones (including DECT)**	Cisco Multiplatform IP Phones / Cisco DECT
Mediatrix ATAs**	Cisco ATA19x Series and Cisco VG400
Vtech IP Phones – Hospitality	Cisco Multiplatform IP Phones
Cisco SPA5xx Series IP Phones, Cisco SPA2102	Cisco Multiplatform IP Phones
Spectralink 8440,8443 Handset **	Cisco Multiplatform IP Phones

Can be maintained with Letter of Agreement	Replacement Option
Cisco ATAs – SPA122, SPA8000	Cisco ATA19x Series

** See the following slides for more information regarding Phase Out Timing

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Default Phase Out Schedule
See devices listed on Slide 5

- September 30th, 2021
  - **No New Adds or Purchases** – Customers will NOT be able to order these devices or add them manually via the Customer Admin Portal (CAP).

- September 30th, 2022
  - **Devices stop functioning** – the date when Cisco BroadCloud Carrier will disable the Phased Out device interfaces on the Oracle Session Border Controllers (SBC) and the devices will NO LONGER WORK on the Carrier offer.

MITEL DECT OMM and Handsets Phase Out
SIP DECT OMM 512 DECT 612d, 622d, 632d, 142d Handsets

- **MITEL DECT** devices mentioned here will be supported as is today (unless a bug or security issue develops that requires Cisco to certify a new firmware to support the devices, at which point we would need to evaluate solution , effort and timing)

- May 31,2023
    - **No New Adds or Purchases** – Customers will NOT be able to order these devices or add them manually via the Customer Admin Portal (CAP)
    - **Devices will stop functioning** –Removal of Phased Out device interfaces on the Oracle Session Border Controllers (SBC) and the devices will NO LONGER WORK on the Carrier offer
    - Customers **must** be on different devices **well before** this date

Extended support with Addendum
SPA122 / SPA8000 ATA

- Must sign the Letter of Agreement (LOA)
- No Firmware (Software) updates. No Bug fixes or improvements.
- Minimum Offer Support will be provided. Basic Sip Registration validation.
- No hardware replacement options. Must move to newer device.
- Cisco reserves the right to disconnect these devices (without notice) if a security issue arises.
- Fixed Extended Use Period
  - September 30th, 2022
    - **No New Adds or Purchases** – Customers will NOT be able to order these devices or add them manually via the Customer Admin Portal (CAP).
  - SPA8000 - March 31, 2024, SPA122 - May 31, 2025
    - **Devices stop functioning** – the date when Cisco BroadCloud Carrier will disable the Phased Out device interfaces on the Oracle Session Border Controllers (SBC) and the devices will NO LONGER WORK on the Carrier offer.

Poly VVX Extended Device Support
VVX300,310,400,410,500 & 600

Poly has announced an updated end of software support date for the VVX models listed above. As a result, we are aligning our phase out schedule for these devices on the Carrier offer.

- March 30th, 2023
    - **No New Adds or Purchases** – Customers will NOT be able to order these devices or add them manually via the Customer Admin Portal (CAP).

- September 30th, 2023
    - **Devices stop functioning** – the date when Cisco BroadCloud Carrier will disable the Phased Out device interfaces on the Oracle Session Border Controllers (SBC) and the devices will NO LONGER WORK on the Carrier offer.

Gigaset Extended Support with Addendum
N510 and N720

- Must sign the Letter of Agreement (LOA)
- No Firmware (Software) updates. No Bug fixes or improvements.
- Minimum Offer Support will be provided. Basic Sip Registration validation.
- No hardware replacement options. Must move to newer device.
- Cisco reserves the right to disconnect these devices (without notice) if a security issue arises.
- Fixed Extended Use Period
- September 30th, 2021
    - **No New Adds or Purchases** – Customers will NOT be able to order these devices or add them manually via the Customer Admin Portal (CAP).
- March 30,2023
    - **Devices will stop functioning** –Removal of Phased Out device interfaces on the Oracle Session Border Controllers (SBC) and the devices will NO LONGER WORK on the Carrier offer
    - Customers **must** be on different devices **well before** this date

Mediatrix Extended Support
4102,4104,4108,4116,4124,C710,C711

- No Firmware (Software) updates.

- No Bug fixes or improvements.

- Minimum Offer Support will be provided. Basic Sip Registration validation.

- No hardware replacement options. Must move to newer device.

- Cisco reserves the right to disconnect these devices (without notice) if a security issue arises.

- Fixed Extended Use Period

- September 30th, 2021
  - **No New Adds or Purchases** – Customers will NOT be able to order these devices or add them manually via the Customer Admin Portal (CAP).

- May 31,2023
  - **Devices will stop functioning** –Removal of Phased Out device interfaces on the Oracle Session Border Controllers (SBC) and the devices will NO LONGER WORK on the Carrier offer
  - Customers **must** be on different devices **well before** this date

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Spectralink Wireless Phones
8440, 8441 & 8453

Low volume of Spectralink devices in the EU region, as a result we are aligning our phase out schedule for these devices on the Carrier offer.

- ## March 30th, 2023
  - **No New Adds or Purchases** – Customers will NOT be able to order these devices or add them manually via the Customer Admin Portal (CAP).

- ## September 30th, 2023
  - **Devices stop functioning** – the date when Cisco BroadCloud Carrier will disable the Phased Out device interfaces on the Oracle Session Border Controllers (SBC) and the devices will NO LONGER WORK on the Carrier offer.

Snom IP Phones Extended Support

300, 320, 370,D305, D315, D345, D375,D710, D715, D725, D745, D765

Low volume of Snom IP phones deployed in EU only, as a result we are aligning our phase out schedule for these devices on the Carrier offer.

- ## September 30th, 2022
  - **No New Adds or Purchases** – Customers will NOT be able to order these devices or add them manually via the Customer Admin Portal (CAP).

- ## March 30th, 2023
  - **Devices stop functioning** – the date when Cisco BroadCloud Carrier will disable the Phased Out device interfaces on the Oracle Session Border Controllers (SBC) and the devices will NO LONGER WORK on the Carrier offer.