

# Webex Carrier

## Endpoint Strategy and Phase Out Plan

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# Devices Strategy

- **Better together story** – Cisco Platform, Devices & Clients
  - Cisco Devices first, Not Cisco Devices Only
  - Support for selected vendor make models
- **Phase Out Schedule**
  - General Remove list
  - Cisco SPA ATA 122/8000 with Addendum
  - Polycom VVX 300,310,400,410,500,600 ( Support Extended by Vendor)

# Carrier Devices Phase Out

- Approved Devices (Keep List )
- Phase Out Devices (Remove List)
- Phase Out Schedule (General List)
- SPA ATA Extended Support with signed Addendum
- Poly VVX Extended Support Timing (For Specific models)

# Approved Devices (Keep List)

## Cisco Devices

- Cisco MultiPlatform Phones (MPP) Desk Series
  - 6821, 6841, 6851, 6861, 6871
  - 7811, 7821, 7841, 7861
  - 8811, 8841, 8845, 8851, 8861, 8865
- Cisco MultiPlatform Conference Phones
  - 7832
  - 8832
- Cisco DECT Series
  - DBS 110 Base
  - DBS 210 Base
  - DECT 6823 Lightweight Handset
  - DECT 6825 Standard Handset
  - DECT 6825 Ruggedized Handset
  - DBS 110 Repeater for DBS 110 / DBS 210 Bases
- Cisco ATA
  - SPA 122 (Requires Letter of Agreement)
  - SPA 8000 (Requires Letter of Agreement)
  - ATA 191/192
  - VG 400

## 3rd Party Devices

- Polycom
  - VVX 150 / 250 / 350 / 450 Series
  - VVX 101/201/301/311/401/411/501/601/1500
  - **VVX 300,310,400,410,500,600 (Recently extended by Poly)**
  - **CCX 400 / 500 / 600 / 700 Series**
  - SS 5000 / 6000 / 7000 Conf Phone Series
  - **VVZ D230 DECT Solution**
  - **Trio C60 / 8300 / 8500 / 8800 Conf Phones**
  - Obihai ATAs – 302, 504,508 \* (Certified SIP-TLS enabled)
- Yealink
  - T4xP Series - SIP-T40P, SIP-T41P
  - T2xG Series - SIP-T29G
  - T4xG Series - SIP-T40G, SIP-T46G, SIP-T48G
  - T4xs Series – T41S, T42S, T46S, T48S, EXP40
  - T58A Series - T58A
  - T5xV Series - T58V
  - **T5xW Series - T53W, T54W, T57W**
  - CPxxx Series - CP860, CP920, CP960
  - W5xP DECT Series - W52P, W56P
  - **W6xP DECT Series – W60P**
  - CP930W DECT Conference Phone
- Panasonic
  - DECT KX-TGP600, KX-TPA60, KX-TPA65
  - DECT KX-UDS124, KX-UDT111, KX-UDT121, KX-UDT131
- Patton ATAs
  - SN200 Series 2, 4, 8 Port Models
  - SN4141 Series 2, 4, 8 Port Models
- Audiocodes ATA
  - MP2xxR Series, MP-1xx Series / MP-128
- **Astra/Mitel DECT OMM and Handsets**
  - **SIP DECT OMM 512 DECT 612d, 622d, 632d, 142d Handsets**

# Phase Out Devices (Remove List)

<b>No Device Updates – No MTLS 1.2 Support</b>	<b>Replacement Option</b>
Polycom SoundPoint IP Phones	Poly VVX Series, CCX Series
Polycom SoundStation 4000 Conf Phone	Poly Trio Conf Series
<b>No plans to extend support – Low volume</b>	<b>Replacement Option</b>
Audiocodes IP Phones	Cisco Multiplatform IP Phones
Snom IP Phones	Cisco Multiplatform IP Phones
Panasonic IP Phones (Not DECT)	Cisco Multiplatform IP Phones
Astra/Mitel IP Phones (Not DECT)	Cisco Multiplatform IP Phones
Gigaset IP Phones (including DECT)	Cisco Multiplatform IP Phones / Cisco DECT
Mediatrix ATAs	Cisco ATA19x Series and Cisco VG400
Vtech IP Phones – Hospitality	Cisco Multiplatform IP Phones
Cisco SPA5xx Series IP Phones, Cisco SPA2102	Cisco Multiplatform IP Phones
<b>Can be maintained with Letter of Agreement</b>	<b>Replacement Option</b>
Cisco ATAs – SPA122, SPA8000	Cisco ATA19x Series

**For Internal & External Use**

# Default Phase Out Schedule

**\*\*See devices listed on Slide 5\*\***

- September 30th, 2021
  - **No New Adds or Purchases** – Customers will NOT be able to order these devices or add them manually via the Customer Admin Portal (CAP).
- September 30th, 2022
  - **Devices stop functioning** – the date when Cisco BroadCloud Carrier will disable the Phased Out device interfaces on the Oracle Session Border Controllers (SBC) and the devices will NO LONGER WORK on the Carrier offer.

# Extended support with Addendum

**\*\*SPA122 / SPA8000 ATA\*\***

- Must sign the Letter of Agreement (LOA)
- No Firmware (Software) updates. No Bug fixes or improvements.
- Minimum Offer Support will be provided. Basic Sip Registration validation.
- No hardware replacement options. Must move to newer device.
- Cisco reserves the right to disconnect these devices if a security issue arises.
- Fixed Extended Use Period
  - September 30th, 2022
    - No New Adds or Purchases – Customers will NOT be able to order these devices or add them manually via the Customer Admin Portal (CAP).
  - SPA8000 - March 31, 2024, SPA122 - May 31, 2025
    - **Devices stop functioning** – the date when Cisco BroadCloud Carrier will disable the Phased Out device interfaces on the Oracle Session Border Controllers (SBC) and the devices will NO LONGER WORK on the Carrier offer.

**For Internal & External Use**

# Poly VVX Extended Device Support

## **\*\*VVX300,310,400,410,500 & 600\*\***

Poly has announced an updated end of software support date for the VVX models listed above. As a result, we are aligning our phase out schedule for these devices on the Carrier offer.

- **March 30th, 2023**
  - **No New Adds or Purchases** – Customers will NOT be able to order these devices or add them manually via the Customer Admin Portal (CAP).
- **September 30th, 2023**
  - **Devices stop functioning** – the date when Cisco BroadCloud Carrier will disable the Phased Out device interfaces on the Oracle Session Border Controllers (SBC) and the devices will NO LONGER WORK on the Carrier offer.



