

Webex Calling Carrier - Password Security Enhancements

Security Upgrade - Requirement

Service Platforms:	Webex Calling Carrier (BroadCloud Carrier)
Markets:	NAMER, CANADA, EMEA, APAC
Information:	<p>Mandatory User Passwords Clean UP</p> <p>Cisco Webex is committed to the security and privacy of our customer/user data. We are implementing a change that will impact CUP users.</p> <ul style="list-style-type: none">• As of May 24th 2022, affected end users will not be able to login to CUP, so they should reset their CUP passwords, well in advance, in order to avoid disruption.• After May 24th, users will still be able reset their CUP password using the “Forgot Password” functionality from the CUP login page and login to the application.
Affected Users:	End users that have not reset their CUP passwords since 2018
Carrier Customer Requirements:	“ Affected users ” are requested to reset their Passwords using “Forgot password” link on the login page before May 24 th 2022.
Need Assistance:	Please contact your Service Provider or Partner Support Team for assistance.