UC-One Carrier Clients

Client Maintenance - Recurring Requirement

Service Platforms:	**Webex Carrier (BroadCloud Carrier)**
Markets:	NAMER, CANADA, EMEA, APAC, JAPAN
Information:	**ANNUAL CLIENT UPGRADE / BRANDING REQUIREMENT** The Desktop versions of the UC-One Carrier Clients an internal Certificate that expires one year after the client release date. This internal Certificate is critical to the client functionality, and as such, Customers must regularly upgrade their clients to avoid service disruptions due to Certificate expirations.
Affected Clients:	UC-One Carrier Desktop Clients • 22.9.12 thru 22.9.22
Certificate Expiration:	For 22.9.12 thru 22.9.22 certificate expiration = April 23rd 2022 • 1 Year after the Client Release Date
Carrier Customer Requirements:	For **GENERIC** UC-One Carrier Apps Users: 1. **Desktop Clients** – New versions are automatically staged for download via the Customer User Portal (CUP). For most End Users, the automatic notification of new client versions is NOT enabled and therefore End Users are encouraged to regularly check their CUP to see if new versions are available.

	2. **Mobile / Tablet Apps** – Not affected. No change required
	
	For **BRANDED** <u>UC-One Carrier</u> Apps Users:
	
	   1. **Desktop Clients** – Carriers must rebrand and publish their clients at a minimum of once per calendar year, prior to the designated certificate expiration date of their currently published client.
	   2. **Mobile/Tablet Clients** – Not affected. No change required

Need Assistance:	Please contact your Service Provider or Partner Support Team for assistance.