

Device Activation Feature for the BroadCloud Carrier Platform

The Device Activation feature is now available on the BroadCloud Carrier platforms. Service Providers who wish to enable this feature should contact the Partner Helpdesk.

Device Activation

Device activation significantly reduces onboarding time of Cisco devices on to the Webex Calling platform. Additionally, it also saves money eliminating the need for costly 3rd Party provisioning services from fulfillment partners. Device activation using GDS delivers the ability to activate and provision Cisco MPP phones onto the Webex Calling platform using a 16-digit activation code that is generated by GDS. This code is entered, on the device, by an Administrator or End User to complete onboarding process. Once entered, the code communicates back to the Webex platform for authentication. Once authenticated, the MPP phone will automatically reboot and download the user configuration from Device Management.

GDS Activation is compatible with the following Cisco MPP devices:

6821, 6841, 6851

7811, 7821, 7832, 7841, 7861

8811, 8832, 8841, 8845, 8851, 8861, 8865

A minimum firmware of 11.2.3-MSR1-1 must be loaded on the MPP phone to support this feature. The phone firmware can be upgraded following the instructions defined at: https://upgrade.cisco.com/MPP_upgrade.