WARNING: THIS PROCEDURE DESCRIBES HOW TO MANUALLY RECONFIGURE AN AUDIOCODES MP-1288 TO WORK ON THE BROADSOFT BROADCLOUD PBX NETWORK. ONCE THIS PROCEDURE HAS BEEN COMPLETED, ANY PRIOR CONFIGURATION SETTINGS ON THE DEVICE WILL BE OVERRIDDEN, INCLUDING THE ADMINISTRATOR PASSWORD, AND THE DEVICE WILL ONLY BE USABLE ON THE BROADSOFT BROADCLOUD PBX NETWORK. THE DEVICE MUST BE RETURNED TO THE AUDIOCODES FACTORY DEFAULT CONFIGURATION BEFORE IT CAN BE USED ON ANY NETWORK OTHER THAN BROADSOFT BROADCLOUD PBX.

Reset the AudioCodes MP-1288 to Factory Defaults before continuing. This step is vital to remove all previous settings that may interfere with your BroadCloud PBX service. In addition, the firmware must match the version listed on the information page. See Factory Default Instructions on page 2.

Download the AudioCodes MP-1288 Flash file from the knowledge base and save the file to your PC and perform the following steps:

Configuring the Device

1. From a factory default baseline on the MP-1288 device the default IP address information is below:

    a.   IP Address = 192.168.0.2

    b.   b. Subnet mask: 255.255.255.0

    c.   c. Default Gateway: 192.168.0.1

2. Connect the Ethernet port of the device directly to a PC's LAN port.

3. Change your PC's IP address and subnet mask to correspond with the MP-1288 default IP address and subnet mask

4. In your Web browser, enter the default IP address of MP-1288 (e.g., http://192.168.0.2); the MP-1288 Web-based management tool opens, requesting your login credentials.

5. Log in to the device using the default (case-sensitive) username ("**Admin**") and password ("**Admin**"), and then click Login.

6. Open the Application Settings page (**SETUP > IP NETWORK > CORE ENTITIES > IP INTERFACES**).

7. From the IP INTERFACE, you will need to manually configure the following: (Interface Mode, IP Address, Prefix Length, Default Gateway, Primary DNS, Secondary DNS) and click Apply.

8. You will find that once you have clicked Apply, connection to the device will be lost, you will need to navigate to the device again based on the new IP Address that you have provided the device.

9. The next step will be to Establish Service with BroadCloud PBX; to load the Flash file and establish service you must log into the Device with the new IP address. Once logged in, navigate to (ACTIONS > AUXILIARY FILES).

10. Under the Incremental INI file, browse for the MP-1288-DMS-Flash.ini file saved on your PC.

11. Choose the correct specific INI file and click ok.

12. Click the Load button.

13. From the Device Actions drop down menu, select the Reset option, then click Reset and the device will automatically reboot

Once the boot process has completed, the device will be provisioned for use in the BroadSoft BroadCloud PBX network. If the Station Assignment process was properly completed prior to the reboot, the device will boot into a station specific assigned/usable state, and will remain in this state until the site administrator has completed the station assignment process. If this occurs, contact your site administrator and request that station assignment be completed for the device in question.
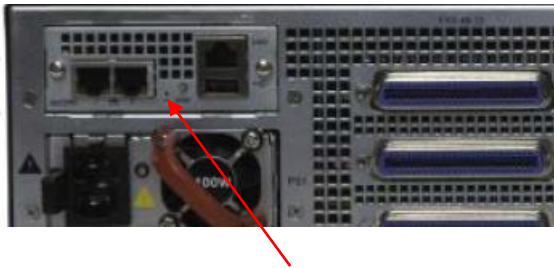
Troubleshooting:

If the device does not come back or there are any issues, perform the following steps:

1. Verify the device MAC is correct in the Dashboard

2. Verify the device MAC has been assigned to a user/phone with a station assignment in the Dashboard

Factory Default Instructions:

For the MP-1288, use the following to process a factory reset of the device:

1. 1. Using a paper Clip or any other similar pointed object, press and hold down the button for at least 10 seconds but no longer than 30 seconds.

This will default the Device to factory settings.

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